

Accessibility Compliance in Property Development

This playbook outlines the steps necessary for understanding and complying with accessibility requirements in the context of property development and management. It is designed to ensure that properties meet legal and standards-based accessibility criteria.

Step 1: **Research**

Conduct thorough research to understand the specific accessibility laws and standards that are applicable in your area. This may include federal, state, and local regulations.

Step 2: **Planning**

Incorporate accessibility considerations into the property development plan from the outset. This includes accessible routes, entryways, and facilities within the property.

Step 3: **Consult Experts**

Engage with accessibility consultants or disability experts to review your plans and provide recommendations for compliance and enhanced accessibility.

Step 4: **Design Review**

Ensure that architectural designs are reviewed for accessibility compliance, potentially involving third-party verification.

Step 5: **Compliance Check**

Conduct compliance checks at various stages of development to address any issues early on.

Step 6: **Employee Training**

Provide training for management and staff on accessibility requirements, ensuring ongoing compliance and proper facility management.

Step 7: **Continuous Improvement**

Regularly review policies, procedures, and the physical environment for opportunities to improve accessibility beyond the minimum standard requirements.

General Notes

Updates

Stay informed about changes to accessibility laws and standards to ensure continued compliance.

Feedback

Encourage feedback from users with disabilities and use it to guide improvements in property accessibility.

Documentation

Keep detailed records of all accessibility features and compliance efforts in case of inspections or complaints.

